

## AIHA Connect Hotel Room Block Performance Policy

You may change or reduce your room block without penalty until March 25, 2026. On March 26, your room block will be considered final.

At least 90% of your total room nights (not reservations) must be used. If 90% of your TOTAL requested room nights are not used, an attrition fee equal to the published AIHA Connect room rate plus tax will apply to supplement the difference.

- *Ex: 100 total room nights are blocked - you are required to occupy at least 90 room nights (100 x 90% = 90 room nights). If only 85 room nights are used, an attrition fee of 5 room nights multiplied by the nightly room rate will be payable to AIHA.*

Any attrition charges incurred will be applied to the credit card on file with Maritz Global Events after the conference concludes. In addition to using 90% of your block, all reservations canceled after May 13 may be subject to a penalty in the amount of one night's room and tax, as well as subject to the hotel's individual cancellation policy.

### Deadlines:

- **Wednesday, March 25, 2026**
  - Deadline to review the block and reduce rooms without incurring a possible attrition penalty.
- **Thursday, March 26, 2026**
  - 90% attrition policy goes into effect.
- **Prior to Wednesday, April 29, 2026**
  - Assign personnel to your rooms individually or by submitting the upload template.
  - All reservations must be assigned to a registered attendee.
- **Wednesday, April 29, 2026**
  - All unassigned rooms will be released and will count towards the 10% allowable reduction of your room block. If released rooms equal greater than 10% of the block, an attrition fee will apply.
- **Wednesday, May 13, 2026**
  - Deadline to make changes to your room block or reservations.
- **Thursday, May 14, 2026**
  - All reservations are transferred to the corresponding hotels.
- **Monday, May 18, 2026**
  - Contact hotel directly for new reservations, changes, or cancellations.