Virtual AIHce EXP 2020

How to: Perform a System Check and Log in to Access the Event in the Online Classroom
Thanks for registering for Virtual AIHce EXP 2020! We’re looking forward to the event and hope you are too.

If this is your first time with us, this handout will cover how to perform a system test, to make sure you’re all set for the program in the online classroom.

We’ll also review how to log in and access the event. The sessions are now loaded in your classroom, so you can login to make sure we have your registration setup properly.

We are using the same platform we’ve used for previous Virtual AIHce events, so some of you may be familiar with this process.

Let’s get started by going to the Virtual Portal.
System Test

To make sure your system is ready for Virtual AIHce EXP 2020, take the following steps before logging into the online classroom:

1. **Run a Video Stream System Check.** This test will verify that you are using the most recent version of a browser that supports HTML5 (Google Chrome, Firefox, Safari, or Microsoft Edge), that your operating system is updated, and that you can see and hear the video stream.

2. **Run a Freestone Voice/WebRTC System Check.** This test will verify that you are setup to participate in webinar style sessions using computer audio.

3. **Run a System Speed Test.** A broadband network connection with a minimum download speed of 10 mbps and upload speed of 5 mbps is recommended.

For the best streaming experience, clear your cache before joining the event. Close all other tabs, browsers, windows, or programs. Use an ethernet cord instead of WiFi whenever possible. If you have any issues, please reach out to our platform provider at 1-866-702-3278 or via the chat pod in the online classroom.
Now you are ready to log in to the Online Classroom. From your browser, go to the Virtual Portal. Click the log in here link.

A direct link to the online classroom is posted below.

https://learning.aiha.org
To sign in, enter your username and password. This will be the same information you used when you registered and when you access the AIHA website.

If you can’t remember your login information, click the Forgot Password link. If you need help with your credentials, please reach out to AIHA staff at 703-849-8888 or Infonet@aiha.org.
This is the homepage of the Online Classroom! When it’s time for sessions to begin, you’ll find them in your streaming classroom.
Thank You!

That covers how to log in and perform a system test in the online classroom.